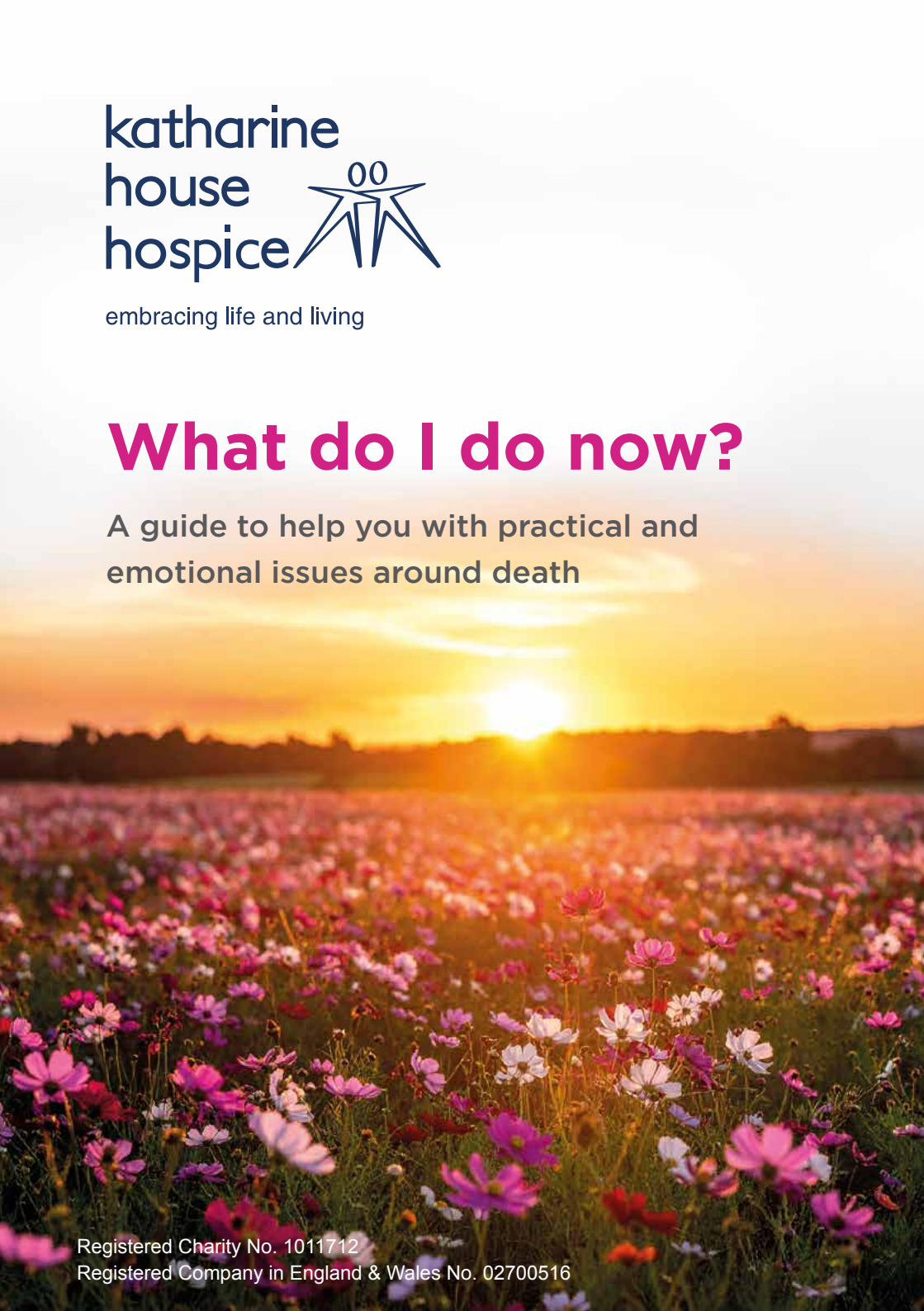
katharine house hospice

embracing life and living

What do I do now?

A guide to help you with practical and emotional issues around death



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The death of someone close is one of the most distressing experiences anyone has to face. Decisions and arrangements must be made when you may be experiencing confusing thoughts, feelings and emotions.

We hope the advice and information in this booklet will help you during this difficult time.

If you are feeling overwhelmed, you may prefer to speak with our staff, who can advise you on the information in this booklet and any timescales that need to be considered.

katharine
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hospice

embracing life and living

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Part 1

What happens first

What happens when someone dies in our Inpatient Unit

- Our medical team will refer the death to either the Medical Examiner Service or the coroner.
- If we need to refer the death to the coroner, we will speak to you about the reasons why.*
- All other deaths are referred to the Medical Examiner's office.
- We will share your contact details and some details about the patient's care and proposed cause of death.
- You will then receive a phone call from the Medical Examiner's office explaining the proposed cause of death and asking whether you have any questions or concerns.
- The hospice doctors will then usually be authorised to complete a **Medical Certificate of Cause of Death (MCCD)**. This enables you to register the death.
- The MCCD will be sent to the Register Office electronically. You do not need to collect it from the hospice.
- The ward staff will need to know if a cremation is planned, as a special form has to be completed and sent to your funeral director by a hospice doctor.

- If you require an urgent MCCD (for example, for rapid burial for faith purposes), please let us know as soon as possible – you can do this before an expected death if necessary.

- If you have not already done so, please speak to the ward teams about collecting your loved one's personal effects and valuables.

- Our hospice staff will explain what you need to do next and help with any questions. They will also contact your relative's GP to inform them of the death.

*If the death is referred to the coroner

In some circumstances, the death may legally have to be referred to the coroner. This could be because the cause of death isn't clear, or there is concern about the possibility of a work-related disease being involved.

In these circumstances, a doctor cannot issue an MCCD without consulting the coroner. The coroner must ensure there is a clear understanding of the cause of death.

What to expect

- Our staff will explain why the referral has been made and what happens next.

- After reviewing the situation, the coroner may permit the doctor to issue the medical certificate, and there may not be any further review required.

- If the cause of death is unknown, the coroner may also order a post-mortem (examination of the dead body). Your consent is not required for this procedure, although you will be informed of the decision.

- If the coroner feels further investigation is necessary, an inquest may be ordered.

- A coroner's inquest is held at the Coroner's Court and examines all the circumstances around the patient's care and death, providing an opportunity for relatives to ask questions. The coroner's staff will support you through this process.

- A coroner's referral does not always mean there will be a post-mortem or an inquest.

Viewing your loved one's body

It is completely up to you whether you would like to see the body of your loved one after death. It can be helpful to take this time, particularly for family and friends who were not able to visit before death.

Children and young people may express a wish to see the body; this can help them to come to terms with the death. If you want to discuss this decision, our nursing staff or Family Support Team can help.

Viewing at our hospice

Viewing is possible at our hospice in the immediate hours after death for a limited time, as we do not have the same facilities as a funeral director. Please talk to our nursing staff.

Viewing at the chapel of rest

We ask that you let us know of your chosen funeral director and provide us with their contact details. We will then arrange for your loved one to be transferred to their care.

Your funeral director will let you know about their chapel of rest arrangements.

Funeral information and advice

Funeral arrangements

A funeral is an opportunity to say goodbye in a way that is right for the bereaved and the person who died. Many people want the funeral to reflect the deceased's character, way of life, beliefs and ideals.

Using a funeral director

You do not have to wait until the MCCD has been issued before contacting a funeral director.

Many people choose to use the services of a funeral director, as this can be such a confusing and distressing time.

Remember

- Before making any plans, you should check whether any specific instructions were left or if any funeral arrangements were made and paid for in advance.
- We recommend you compare information about services and costs from at least two firms.
- You should not feel that you have to accept all options presented, particularly if you have a limited budget.

Independent and family-organised funerals

You do not legally have to use the services of a funeral director to organise the funeral, burial or cremation.

Some families prefer a family-organised funeral. If this is your wish and you have time to research and prepare, you can enquire at your local authority's cemeteries and crematorium department. You can also contact the **Natural Death Centre** (www.naturaldeath.org.uk) for guidance.

Paying for the funeral

- Funeral costs are normally recovered from the deceased's estate, but the person organising the funeral will be responsible for paying the bill.

- It is advisable to check where the money will come from before you make arrangements.

- Many funeral directors require payment before probate is granted, so ensure you discuss payment from an early stage.

- Where probate is being requested, some banks and building societies will release money to pay for the funeral before probate is granted. Further information about probate is included later in this booklet.

Financial assistance to help with funeral arrangements

Where payment for the funeral is an issue, you may be entitled to help with the funeral costs through the funeral grant.

There is a one-stop contact number for the **Department for Work and Pensions (DWP)** – 0800 731 0469.

They will cancel all DWP benefits and establish if you are eligible for help towards costs (a funeral grant). They can also advise on your eligibility for other benefits.

There is a time limit for claiming these grants or benefits, so it is important to contact them as soon as possible.

In some cases, where no one is able to pay for the funeral, the local authority may help, but it is important to contact them before the funeral is arranged.

Your funeral director can advise you, or you can view the Staffordshire County Council's Funeral webpage.

Benefits, housing, finance and occupational grants

Citizens Advice has a guide on its website, or you can call 0808 278 7874

The Royal British Legion may be able to assist with grants if the deceased was in the armed services. Call Legion Line on 0808 802 8080 to find out more.

You may be entitled to a Bereavement Support Payment. For further details, visit www.gov.uk/bereavement-support-payment.

How to register the death

- As soon as possible, you should complete the **registration of death form**. Information can be found online, or you can speak to our staff, and we can point you in the right direction.
- Legally, you must register the death within **five days**.
- You usually register the death at the register office in the area where the person died. If you need to attend another register office to do this, you can, but there might be a delay with getting hold of some of the documents.

Who can register the death?

- A relative of the deceased.
- A person who was present at the death.
- The occupier of the premises where the death occurred, if he/she knew about it.
- The person arranging the funeral (this does not include the funeral director).

What you need to take to register the death

When registering the death, you will need to provide information about the deceased.

- Date and place of death
- Full name and surname with correct spelling, and any other previous names
- Date and place of birth
- Most recent occupation and whether they were retired
- Usual address including postcode
- Full name and occupation of their wife, husband or civil partner, if applicable
- Details of any pension or allowance the deceased received from public funds

It is also helpful to take the deceased's birth and marriage/civil partnership certificates, and NHS number.

What you need from the register office

- **A green form** giving permission for the funeral to take place – your funeral director or person arranging the funeral will need this.

- **A white form BD8** to send off with any benefit or pension details to the Department for Work and Pensions.

- **Death certificate** (there is a charge for these). You should get several copies of this as you will need original copies to notify banks, insurance companies and other institutions.

The registrar also has leaflets about bereavement benefits, funeral grants and information for surviving husbands, wives and civil partners.

To make an appointment at Stafford Register Office, please complete the registration form online. If you do not have computer access, you can ask a friend to support you with this or ask hospice staff to help.

Stafford Register Office is open Monday to Friday, 9 am to 5 pm, excluding public holidays.

The address is:

Judges Chambers, St Martins Place, Stafford, ST16 2LA

Tel: 0300 111 8001

Email: triagesupport@staffordshire.gov.uk for death registration enquiries.

Location of Stafford Register Office
STAFFORD REGISTER OFFICE
katharine house hospice
LEADING TO KATHARINE HOUSE HOSPICE
ST MARTINS STREET
MARTIN STREET
EASTGATE STREET
TIPPING STREET
S WALLS
CLARKE STREET
A34
WESTON ROAD
A518
Primark
Stafford Borough Council
MILL BANK
River Sow
Marks and Spencer
ODEON Luxe Stafford
Nando's
The Picture House- JD Westherspoon
Waterfront Carpark
BRIDGE STREET
PILGRIM STREET
NEWPORT ROAD
A516

Solicitors, wills and legal matters

Probate (administration of an estate)

This is the legal process for the distribution of the estate, including money, property, etc.

You will need to establish if the deceased person made a will. This may be found at their bank, solicitor, home or with a family or friend if registered.

The executor/s is/are legally responsible for administering the estate according to the will. Named executors can administer the person's estate on their own (information online at www.gov.uk), or they may prefer the help of a solicitor.

When someone dies without making a will, they are said to have died intestate, and different rules apply (information online at www.gov.uk), or you can consult with a solicitor.

People you may need to notify

The Tell Us Once service allows you to inform all the relevant government departments when someone dies. This includes:

- Department for Work and Pensions (DWP)
- HM Revenues and Customs
- local authorities
- Driver and Vehicle Licensing Agency (DVLA)
- HM Passport Office

To use this service, the death must have been registered; the registrar will give you information about the service, or you can find out more online at www.gov.uk/tell-us-once.

Stop unwanted post by contacting the Deceased Preference Service online or by calling 0800 068 4433.

The Bereavement Register can help to remove data from marketing companies, and is another online service.

Checklist

Use our checklist to help you remember who else to notify about the death.

Domestic and personal

- ☐ Cancel appointments
- ☐ Council offices
- ☐ Gas/electricity/water
- ☐ Rental/hire purchase
- ☐ Telephone/mobile/ internet
- ☐ Vehicle licensing
- ☐ Social Services (cancel care)
- ☐ Clubs/associations
- ☐ Dentist
- ☐ Newspaper/milk deliveries
- ☐ Royal Mail – post
- ☐ TV licensing
- ☐ Landlord

Employment and/or pension

- ☐ Department for Work and Pensions
- ☐ Inland Revenue
- ☐ Professional organisations
- ☐ Employer
- ☐ Trade union

Legal and financial

- ☐ Bank/building societies
- ☐ Insurance companies
- ☐ Store cards
- ☐ Credit cards
- ☐ Solicitor

Other

- ☐ Children's school/ nursery

Items that might need returning

- ☐ Driving licence
- ☐ Library cards
- ☐ Season tickets
- ☐ Pension/benefits books
- ☐ Disabled Parking Permit
- ☐ National Insurance Card
- ☐ Passport

Returning medical equipment

Telephone **Medequip** on 01785 273950 to arrange collection or ask the person who ordered it to assist you with this. If the equipment was provided outside Stafford, it should be labelled with appropriate contact details for return.

Contact **Staffordshire and Stoke-on-Trent Wheelchair Service** on 0808 175 3996 to return wheelchairs.

Pendant alarms/home monitoring devices – contact details for the provider should be labelled on the device, or ask the person who ordered it for you to help you with this.

Returning medication and other equipment

Medication must be returned to your local pharmacist, preferably to the place that dispensed it – they have a legal obligation to assist with unwanted medication, particularly controlled drugs.

Our hospice cannot, unfortunately, take items to re-use due to infection control and storage issues.

Unused, sealed continence products can be returned to the company that issued them – contact **Abena** on 0800 052 1165.

The **district nursing team** can offer advice about other issues, and returning care plans and equipment provided by nursing teams. They can be contacted on 0300 790 7000.

Contact our hospice staff if you need advice about any of the above.

Part 2

Grief and bereavement

Self-care

Grief can be distressing and confusing, so please try to allow others to assist you with the pressure of the practical and legal issues.

Try to avoid making any unnecessary major decisions until you feel less vulnerable.

Do you need someone to talk to?

Many people manage their grief with the help and support of family and friends. Others find it helpful to seek support outside these circles, to talk about their feelings and the events leading up to and around the death. This can help if your style of coping is different from that of those around you.

You can sometimes feel alone, even though you have people around you. You will find details of some organisations offering support in Part 3 of this booklet. You can also talk to your GP or our Family Support Team at our hospice.

Bereavement care from our Family Support Team

Our Family Support Team is here to support anyone in the Staffordshire area, affected by the loss of a loved one who was diagnosed with an incurable illness.

How we can help

Talking in confidence to one of our Family Support Team will give you time to express how you feel, develop coping strategies and explore issues that may be worrying you.

You can access our services for free at any time, now or in the future, by calling us on 01785 254645.

What we offer

- Individual bereavement counselling for adults and families
- Bereavement Groups
- Bereavement Cafés
- Memorial Services
- Home visits

Spiritual care

After a bereavement, you may reflect on your beliefs about the meaning and purpose of life. You might find yourself in touch with a new sense of spirituality that you want to explore, or perhaps a deepening or questioning of your existing faith.

Whatever your beliefs, if you want to explore any questions relating to spirituality or faith in a safe and non-judgemental environment, you can arrange to meet with one of our Spiritual Care volunteers, who are part of the Family Support Team.

Experiences of grief

Early days

We will all experience the loss of someone significant during our lives. Grieving is our emotional response to this loss, and it may be distressing and confusing.

You may feel alone in your grief, like no one understands. This is because everyone's grief experience is unique, and we all react differently. You may have been experiencing ongoing losses and worries during the illness of your loved one; in fact, the grief often starts before the death of the person. Although the death may have been expected, you may be surprised at the shock it has brought.

We publicly express our grief through mourning, which may include cards, flowers, candles, wearing specific clothing, religious ceremonies and celebrations of life.

The funeral is very important and allows us to say goodbye, but it is only part of the grieving process. The focus on arranging the funeral practicalities can feel helpful during the early days of loss.

It is important to allow yourself time to begin to adjust to a life without the person. You may find that others are unsure about how to support you; they may be grieving too. Or you may experience others avoiding you as they don't know what to say or do.

At this time, take it day by day and try to take care of yourself.

You will find organisations listed in Part 3 of this booklet that provide more information and guidance about bereavement.

How you might feel

There are no rules about grief; it's a very different experience for everyone, and reactions will vary. How you feel may depend on your previous relationship with the person who has died and how you felt about them, as well as your personal experiences and present circumstances.

You may experience a wide range of feelings that it is difficult to make sense of. Grief can be an untidy and unpredictable experience which comes and goes in waves. At first, you may be too shocked to feel anything.

Many bereaved people feel only a sense of numbness and disbelief. As you begin to grasp the reality of what has happened, you may experience some of the most powerful feelings you have ever had.

How this might affect you emotionally

You may feel:

- sad, low in mood, distressed at times, unable to enjoy life and even depressed
- worried, anxious, frightened and unable to relax
- angry towards others – such as family, friends, healthcare workers, your faith or the person who has died

- guilty and blame yourself
- lonely, even in the company of others
- a sense of relief after the death, perhaps following a period of distress leading up to the death
- a sense of longing and searching for the person who has died

How this might affect you physically

You may:

- feel tired with no energy to perform simple tasks
- be unable to sleep properly
- experience aches and pains such as headaches, back pain and muscular ache
- experience changes in your appetite, such as loss of appetite and interest in food, or overeating/eating for comfort
- feel nauseous, with an unsettled tummy and possibly changes in your bowel habits
- experience low resistance and pick up bugs, like colds, more easily

How grief might affect your thoughts

You may feel:

- unable to concentrate and remember clearly
- preoccupied and have repetitive thoughts about the person who has died and the events that led up to their death

- helpless and without hope for the future
- a sense of unreality and detachment from everyday events

How this might affect your behaviour

You may be:

- irritable, angry
- restless and unable to settle and relax, wanting to keep busy
- tearful or unable to cry
- preferring your own company, rejecting others, such as family, friends and social situations
- not wanting to go out/finding it difficult to stay in

Understanding that these feelings, thoughts and behaviours can be normal grief reactions may help you feel less isolated and reassure you at this time.

No one can know how long you will feel this way. Just as your relationship with the person before they died was unique, your feelings of grief and their intensity and duration are also unique.

Your grief will change and evolve as, in time, you adjust to living your life while maintaining the sense of the bond with the person who died.

What you can do to help yourself

- It is important not to forget your own health.
- Try to eat regular meals, even if you cannot manage very much at first.

- Try to keep a routine for bed and rest, even if you can't sleep as well as normal. If you have been a carer before the death, it may be difficult to re-establish a normal sleep pattern.

- Try to exercise regularly and get into a daily routine.

- If you are worried about how you are coping, you can phone the Family Support Team at the hospice or your GP.

- At this highly emotional time, it is advisable not to make any major decisions unless you have to. Most decisions about the future, your loved one's possessions, etc., will wait until you are better able to think things through.

- If you cannot avoid having to make important decisions, try to talk them over with someone you can trust who can help you consider the various options.

What can others do to help you?

Bereavement affects families in many different ways. Each family member will cope differently following a death.

There may be a recurring need to talk about the person who has died – their illness and death, the good and the bad times. Families and friends can help to listen to and share these memories, although some might find this difficult or uncomfortable at times, and sometimes people do not know what to say. It is important to reach out to them when you need them and let them know how they can help you now.

If you feel unable to share your feelings with family or friends, if you don't have anyone close to you to talk to, or if you are experiencing persistent problems in coping day-to-day, you can talk to the hospice Family Support Team or contact your GP.

Supporting children during grief

As adults, we might feel the need to protect our children from things that are difficult and painful. We assume that children will not understand death and bereavement, or that it will be too upsetting.

Even young children experience grief in their own way, and it is important that we try to include children and young people in what is happening.

We know that children and young people can cope with loss, although we often underestimate this. Like adults, they will find it harder to cope if they are not told what is happening – what they begin to imagine can be much more scary than the reality.

How to talk to children

Children should be told the facts in simple words, using clear, age-appropriate language. Avoid saying someone is ‘asleep’ or ‘lost’ rather than ‘dead’, as a child may then fear going to sleep or worry that you may be ‘lost’.

Encourage children and young people to ask questions when they need to; a child will then ask for more information when they are ready. If they cannot say it, they might prefer to write it down or draw a picture.

Answer their questions as simply and honestly as possible. It is ok to say you are unsure or don’t know. It is helpful for adults to share their feelings with children, such as feelings of sadness.

By doing so, they learn that it is natural to feel sad and to show it when someone dies.

Daily life and routines

Ensure that their school or nursery is aware of events and maintains communication. They may provide bereavement support/counselling and should have a policy around this.

Try to maintain routines for your child; this is important when it may seem to the child that other parts of their life are changing. Ensure that you are punctual and reliable, as your child may worry that something has happened to you if you are late. It is natural for children to become a bit 'clingy' or a bit 'babyish' and need more cuddles and reassurance.

Attending the funeral

We always encourage children and young people to be given a choice about being involved or attending a funeral. It's important to help them understand what is likely to happen, but if they are well prepared, it can be very beneficial for them.

If they are not going to attend, there are lots of ways that they can feel a part of the events and say 'goodbye' in their own way. Your funeral director may be able to help with this, or one of the Wellbeing Team members at the hospice will be happy to discuss it.

Support from us

If you would like to talk to us for further information or advice on any of the issues outlined in the booklet, or you feel your child may benefit from talking to someone, please contact our Family Support Team.

Contact us

The Family Support Team can help and advise you, and signpost you to support for children and young people.

Tel: 01785 254645

Email: info@khhospice.org.uk

Celebrating the life of your loved one

After experiencing the care and support of our charity, many people choose to honour their loved one's memory by supporting the hospice in return. This can be a meaningful way to celebrate their life while helping us to continue caring for other local people in need.

Funeral collection

Many families choose to ask for donations to Katharine House Hospice instead of having flowers at the funeral of their loved one. This is a thoughtful way to honour your loved one while supporting other families. Your funeral director will be able to help you with this, or we can provide donation envelopes.

A lasting tribute with our Heart of Memories

Our Heart of Memories offers a unique and special way to remember someone loved and lost. By dedicating your own personal engraved heart, you can create a lasting tribute to someone you hold dear.

The sculpture is situated in our beautiful, tranquil gardens at the hospice, where you are welcome to visit anytime to find peace and reflect.

Regular giving in memory

For some people, setting up a regular gift in memory of a loved one is a meaningful way to stay connected with Katharine House Hospice. It's a quiet, ongoing tribute that helps us continue caring for other families when they need it most.

Visit our website to find out more about how you can help us help others.

www.khhospice.org.uk

Part 3

Useful contacts: emotional support

Samaritans

Confidential, non-judgemental, emotional support 24 hours a day, for people who are experiencing feelings of distress or despair. Available by telephone, email or letter.

Tel: 116 123

Deaf or hard of hearing minicom: 0845 790 9192
www.samaritans.org
Samaritans (Staffordshire)
Garden Street
Stafford
ST17 4DD

Useful contacts: practical and financial support

Age Concern Staffordshire

Bradbury House, Weston Rd, Stafford ST16 3RS

Tel: 01785 607060

Offers advice, information and services for the elderly and their carers.

National helpline: 0800 678 1602

Bereavement: general information services

Bereavement Advice Centre

A national organisation offering advice on all aspects of bereavement from registering the death, finding funeral directors, probate and tax.
Tel: 0800 634 9494 (9am to 5pm, Monday to Friday)
www.bereavementadvice.org

Citizens Advice Bureau

1a & 1b St Mary's Place, Stafford, ST16 2AR
Citizens Advice service provides free, independent, confidential and impartial advice to everyone on their rights and responsibilities.

Tel: 0808 278 7874 (Information Helpline) 9.30am to 4.30pm, Monday to Friday

Textphone number (for deaf/hard of hearing):
18001 03444 111445

www.citizensadvice.org.uk

Deceased Preference Service

To help stop unwanted post addressed to the deceased. Tel: 0800 068 4433

www.deceasedpreferenceservice.co.uk

Stop Mail

To stop unwanted post to the deceased.
Tel: 0808 168 9607
www.stopmail.co.uk

Government

The government website provides a wide range of public services information and online services.
www.gov.uk
The Pensions Service Tel: 0800 731 7898

Cruse Bereavement Care

Provides counselling, support and advice for children, adults and families.
Helpline: 0808 808 1677
South Staffordshire Branch: 01543 433479
www.cruse.org.uk

Dying Matters: Let's talk about it – National Council for Palliative Care

Provide a service focusing on dying, death, charity and bereavement on their website and in leaflets.
www.dyingmatters.org

Macmillan Cancer Support

Provides practical, medical, emotional and financial support, and has discussion forums.
Tel: 0808 808 0000
www.macmillan.org.uk

Marie Curie

Provide information and advice about emotional and practical issues to help you through this difficult time.
Tel: 0800 090 2309
www.mariecurie.org.uk

Way – Widowed and Young

Provides a self-help social network for widowed men and women under the age of 50 – online forums, meetings and outings.
www.widowedandyoung.org.uk

We wish to thank the advertisers and sponsors, without whom this publication would not have been possible.

However the hospice does not endorse any of the products or services they provide.

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The Hospice would like to thank RNS Publications for publishing this information and the following pages contain some features from services offering their help at this time.

Whilst the Hospice is grateful of their support it does not endorse or recommend any of the services that they provide.

bereavement
support network

stopping mail

STOPPING JUNK MAIL

It is distressing to deal with a bereavement and unsolicited mail can be insensitive and destructive during a grieving process.

By scanning the below QR code on your phone or visiting www.stopmail.co.uk, we are able to securely share this information with mailing organisations and under the Data Protection Act the information will not be used for any other purpose.

Other benefits reduce the possibility of identity fraud, such as assumed identity and you will only have to supply the information once.

www.stopmail.co.uk

0808 168 9607 from a landline
0333 006 8114 from a mobile

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WH
WESTON HALL

WAKES & REMEMBRANCE GATHERINGS AT WESTON HALL

SET WITHIN THE TRANQUILLITY OF THE STAFFORDSHIRE COUNTRYSIDE, OUR HISTORIC VENUE OFFERS A PEACEFUL AND DIGNIFIED SPACE TO GATHER WITH LOVED ONES AND CELEBRATE THE MEMORY OF SOMEONE DEAR.

- PRIVATE ROOMS WITH ELEGANT SURROUNDINGS
- THOUGHTFULLY PREPARED MENUS
- AMPLE PARKING AND ACCESSIBLE FACILITIES

TO DISCUSS ARRANGEMENTS, CONTACT US:
T: 01889 271082
E: EVENTS@WESTON-HALL.CO.UK

OUR EXPERIENCED TEAM IS HERE TO SUPPORT YOU WITH SENSITIVITY AND CARE AT EVERY STEP.

WWW.WESTON-HALL.CO.UK

SH
SARACEN'S HEAD

WAKES & REMEMBRANCE GATHERINGS AT THE SARACEN'S HEAD

LOCATED IN THE HEART OF THE STAFFORDSHIRE COUNTRYSIDE, THE SARACEN'S HEAD OFFERS A CALM AND COMFORTABLE SETTING FOR CELEBRATING THE LIFE OF A LOVED ONE.

TO DISCUSS ARRANGEMENTS, CONTACT US:
T: 01889 270286
E: ENQUIRIES@SARACENSHEADWESTON.CO.UK

WITH A CHOICE OF PRIVATE SPACES, CARING STAFF, AND THOUGHTFULLY PREPARED REFRESHMENTS, WE'RE HERE TO ENSURE YOUR GATHERING IS HANDLED WITH DIGNITY, WARMTH, AND CARE. WE'RE HONOURED TO HELP YOU CREATE A MEANINGFUL FAREWELL.

WWW.SARACENSHEADWESTON.CO.UK

A helping hand when you need it most.

The death of someone you love is shattering and the last thing you feel like doing at a time of bereavement is coping with the formalities.

We know how to deal with the whole range of circumstances from dealing with a simple estate to a complex set of affairs.

Contact us to find out more
Stafford 01785 603060
Rugeley 01889 803080
info@pb4law.com
www.pb4law.com

Pickering&Butters
SOLICITORS

RNS Publications
here to help
A trading style of Turnside Marketing Ltd

This publication has been jointly developed between ourselves and the hospice. We hope that it has been or will be of help at this time and we welcome any comments or suggestions that you may have.

Please contact us either by phone, email or by post.

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Probate Solutions for cars

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bereavement
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